

SWISSFPVFREESTYLE

Bei SwissFPV Freestyle sind Sie der Pilot

Cancellation Policy & Cancellation Form

A. Cancellation Policy

Introduction

Consumers are entitled to a right of cancellation under the following conditions. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly outside their trade, business, or profession.

Right of Cancellation

You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the day on which you or a third party designated by you, who is not the carrier, took possession of the last item.

To exercise your right of cancellation, you must inform us (Manuel Huber, Huber SwissFPV Freestyle, Wesemlinrain 14, 6006 Lucerne, Switzerland, E-Mail: info@swissfpvfreestyle.ch) of your decision to cancel this contract by means of a clear statement (e.g. a letter sent by post or e-mail). You may use the attached sample cancellation form, but this is not mandatory.

To meet the cancellation deadline, it is sufficient for you to send the notification of exercising your right of cancellation before the cancellation period expires.

Scope of the Right of Cancellation

This right of cancellation applies exclusively to consumers with a delivery address in Switzerland. For orders with a delivery address outside Switzerland, especially in EU countries, no cancellation right under this policy is granted. Returns from abroad are only accepted on a voluntary basis and must be arranged with us in advance.

General Conditions for Return of Goods

In principle, only goods that are in their original condition can be returned, meaning:

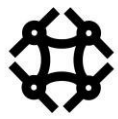
- **Unused,**
- **Unopened,**
- **In undamaged original packaging,**
- **Free from signs of use, modifications, or installations.**

Returns are subject to inspection by SwissFPV Freestyle. If there is doubt about the condition of the goods, we reserve the right to refuse the return.

Exclusion of the Right of Cancellation for Certain Products

The right of cancellation does not apply to contracts for the delivery of:

- **Lithium-polymer batteries (LiPo) and other hazardous goods,**
if they have been opened, connected, or put into operation.
- **Electronic components, modules, and parts**
(e.g. flight controllers, ESCs, VTXs, receivers, sensors), if they have already been installed, soldered, configured, or put into operation.
- **Goods whose condition cannot be objectively verified after return**
or whose return poses a safety risk.
- **Custom-made or individually assembled products.**
- **Goods that are not suitable for return for reasons of health protection or hygiene,**
if their seal has been removed after delivery.



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Consequences of Cancellation

If you cancel this contract, we will refund all payments we have received from you, including delivery costs (except for any additional costs resulting from your choice of a delivery method other than the least expensive standard delivery offered by us), without delay and at the latest within fourteen days from the day we receive your notice of cancellation.

For this refund, we will use the same payment method that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this refund.

We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is earlier.

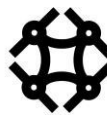
Return of Goods

You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the fourteen-day period expires. You bear the direct costs of returning the goods.

For returns from abroad (outside Switzerland), you also bear any customs, handling, or transport fees. Unpaid shipments from abroad will not be accepted.

Compensation for Value

You are only liable for any diminished value of the goods if this loss in value is due to handling of the goods that was not necessary for checking their condition, properties, and functionality.



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B. Cancellation Form

If you wish to cancel the contract, please complete this form and return it

to

Manuel Huber
Huber SwissFPV Freestyle
Wesemlinrain 14
6006 Lucerne
Switzerland

E-Mail: info@swissfpvfreestyle.ch

I/we (*) hereby cancel the contract concluded by me/us (*) for the purchase of the following goods (*) /
the provision of the following service (*)

Goods/Item(s):

Reason:

Order-No.: _____
Ordered on (*) _____ / Received on (*) _____

Name of consumer(s):

First name of consumer(s):

Signature of consumer(s) (only if submitted on paper)

Date
(*) Delete as appropriate